



Eberbacher Hof



HOTEL & RESTAURANT

All important information
about your stay with us





We, the complete Eberbacher Hof team is looking forward to

welcoming you!

Our traditional Swabian, family-run hotel and restaurant Eberbacher Hof has been offering its guests a perfect base for a trip to Biberach for over 3 decades.

We would appreciate to offer you a pleasant, restful and diversified stay in Biberach.

To help you find your way around our hotel straight away, we have put together some information for you.

Are there any further requests? Do not hesitate to contact us soon.

Have a nice stay with us!



Allergic people

If you need special bedclothes or food, please contact the reception

Pharmacy

You will find the next pharmacy 100 m left side of the hotel.

Lifts

In mainhouse there is one lift. In case of fire do not use this lift.

Blanket & pillow

A blanket can be found in the wardrobe. If an extra blanket or pillow is needed, dial 100, reception.

Bathroom Stool

Would you like to get a stool for your bathroom? Ask at the reception.

Bathing shoes

If you would like to have slippers, please contact reception.

Iron & iron board

Please contact the reception.

Ironing service

Is offered by housekeeping.

Check in

From 14.00 pm

Check out

Please vacate your room on departure day **by 11 am** and leave the key on the reception desk. Thank you.



Self Check-in (Keyboy-Code)

If the reception is not staffed when you arrive, you have the option to use our Self Check-in service.

1. After booking, you will receive a reservation confirmation containing a code for our KeyBoy. Example: 1234
2. Enter this code into the input field of our KeyBoy. This is located directly to the right of our front door.
3. You will receive a key that is both a front door key and a room door key.
4. After the front door, you will stand in front of a glass door. On the right wall you will find a white box with a key symbol. You can use the orange chip on your key to open the glass door – just hold the chip against the key symbol on the white box.
5. The number on your key tells you on which floor your room is located. You will find a guide to the numbering in the entrance area next to our lift.
6. The rooms in our house are all accessible via the lift or the stairs.

TV

Our TV sets are in a mint condition. Maybe the program you are looking for is setted on another channel. Please be so kind not to change our TV settings. All the channels are perfectly programmed. Have a look at the channel-list.

Festivities

We can offer you a range of proposals for fixed menus or buffets, when you are planning small or big celebrations. We would be pleased to advise you.



Emergency exits

In each room you will find a plan with emergency exits. Please have a close look at this plan and never use the lift in case of fire.

Leisure facilities

In the lobby you can get several brochures and information about Oberschwaben. Our reception staff could give you some more detailed suggestions.

Breakfast

A rich breakfast will daily be served at the first floor.
Working days 6:45 – 9:30 am / Sun- & feast days 8:00 – 10:00 am

Money & valuables

For insurance measurement reasons we would like to ask you not to leave any valuables laying around in your room. Please use our safe at the reception.

Luggage service

It would be a pleasure for us to take your luggage to your room or back to the car. Please contact the reception. After having checked out, we can close your luggage in our luggage room. Just ask us.

Key

Please take it with you when leaving the hotel or coming back after 22 pm. We have to point out, that a loss of key has immediately to be reported. In case of loss we have to charge each 250,00 € for main entrance- and hotelroomkey.



Sanitary articles

Can be bought at the reception. (toothbrush, shaver etc.)

International adapter

On request, you can get one at our reception.

Internet – Wifi

Wifi for free.

Access code: hp50nd73g0

Internal / External communication

Upon request, you will receive a wireless device with operating instructions at the reception in addition to the telephone in your room. You will find the operating instructions for the stationary device in your room in the information rack in your room.

Feedback

You can find our suggestion box on the 1st floor or ask at reception about the possibility of writing a response.

Pillow

The reception can be asked for a additional pillows.

Credit cards

We accept EC-card, Visa- Euro- and Mastercard.

Charger / adapter

On request, you can get one at our reception.



Minibar

You will find the minibar and price list in the locker below the TV. Please inform the reception staff about your consumption on day of departure.

Sewing Service

Lost a button? No problem, Small repairs could be done by us. Concerning bigger repairs we would organize some experts for you.

Needle & thread

You get them both at the reception.

Non-smoking rooms

Please be so kind not to smoke in your room. The following guests and us, we would appreciate.

Mail

The reception is offering stationary and postcards. The mail you would like to send, leave it at the reception.

Quality

We are decorated with 3 stars from German hotel and guesthouse classification. We are very keen on keeping and improving these standards, so if you have any suggestions or representations, please let us know.

We also ask you for a short feedback on your stay with us. Please use our suggestion box for this on the 1st floor.



Smoke detector

Our rooms and corridors are well equipped with smoke detectors. Should you hear an alarm signal, soon let us know.

Umbrellas

Could be lent at the reception. It would be kind returning those umbrellas after using.

Restaurant

Our restaurant is open from 11:30 am to 1:30 pm and in the evening from 5:30 pm. We are closed on Friday evening. We have a rest day on Saturday and Sunday.

We would be happy to reserve a table for you.

Shoe shine machine

It is situated on the first floor.

Shuttle Service

You need to get to the railway station? You like to visit a certain place or sightseeing point? We can call a cab for you. The accruing costs will be charged on your bill. Please request 24 hours before at the reception.

Taxi

If you need a taxi, please contact the reception.

Wakeup call

Just dial 100, the reception takes care about your waking up in time.



**Washing and ironing
of guest laundry
(chemical cleaning)**

You will find a laundry-bag in the wardrobe. Please deposit your laundry till 9 am at the reception. You will get it back till 18 pm. Weekend and feast days on request.

If you want your laundry to be professionally cleaned, we can arrange for it to be done in a nearby laundry.

The hotel has not to be seen responsible for shrinking or changing color.

Laundry Change

You prefer a daily change of towels? Please put them down on the ground. Daily change of bedclothes? Please inform the reception.

Newspapers & magazines

We are offering a range of daily newspapers at the reception for you. Without any charges.

